

# ELEP & IVR Service Comparison

*Should a law enforcement or public safety agency use the IVR or ELEP Service?*

	IVR	ELEP
Current service provider for ported numbers	YES	YES
Current service provider for numbers that have not been ported	NO	YES
Service provider's law enforcement contact	YES	YES
Port information provided	YES	YES
Port history provided	NO	YES
Ability to search by individual telephone number	YES	YES

	IVR	ELEP
Ability to search by a range of telephone numbers	NO	YES
API available	NO	YES
Number of telephone number look-ups allowed per session	20	100
Online access	NO	YES
Phone access	YES	NO
Ability to upload a file	NO	YES

*Note: Agencies should confirm that they are receiving NPAC User Data (ported telephone numbers) from an authorized source; specifically, from iconectiv NPAC or a Clearinghouse that has been approved by iconectiv*