

# Should a law enforcement or public safety agency use the IVR or ELEP Service?



	IVR	ELEP
Current service provider for ported numbers	YES	YES
Current service provider for numbers that have not been ported	NO	YES
Communications Assistance For Law Enforcement Act (CALEA) Service provider's law enforcement contact	YES	YES
Port information provided	YES	YES
Port history provided	NO	YES
Ability to search by individual telephone number	YES	YES
Ability to search by a range of telephone numbers	NO	YES
API available	NO	YES
Number of telephone number look-ups allowed per session	20	100
Online access	NO	YES
Phone access	YES	NO
Ability to upload a file	NO	YES
Prepaid and postpaid information	YES	YES
Fee-based service	NO	YES